

Application No. 10/662,466  
Amdt. Dated on March 28, 2005  
Second Reply to Office action of Feb. 9, 2005

**Remark/Arguments**

The new claims 1-28 are rewritten according to your requirement for the formalization. The claims 1-23 in the original claims start from both system and method. The new claims 1-28 separate the system and method in different claims. This amendment is trying to have the claims to be more accurate, concise and complete.

**New Claim 1:** Specify the system instead of system and method for the invention, give more accurate description of the components within the system. (This claim is derived from claim 1 in the original claims)

**New Claim 2:** Specify the process which is embedded in the system claimed in claim 1. Specify the minimum steps for the function of the process. Specify the reverse process of the system. (This claim is derived from claim 2 in the original claims. The reverse process is a must be process when the claimed process exists)

**New Claim 3:** Specify further steps included in the process claimed in claim 2. Specify the detail steps for the function of the process. Specify the detail reverse process of the system. (This claim is derived from claim 2 in the original claims. The reverse process is a must be process when the process exists)

**New Claim 4:** This claim is same as claim 3 in the original claims.

**New Claim 5:** This claim is same as claim 5 in the original claims.

**New Claim 6:** This claim is same as claim 4 in the original claims.

**New Claim 7:** Specify the content and format of the pre-recorded video and response video. (This claim is combination of claim 6&7 in the original claims)

**New Claim 8:** Specify the database management and storage method for the

pre-recorded video and response video. (This claim is same as claim 8 in the original claim)

**New Claim 9:** This is a broad claim where the application environment of the process and reverse process is associated with a network environment. (This claim is same as claim 9 in the original claims)

**New Claim 10:** This is a broad claim where the application environment of the process and reverse process is associated with a standalone device environment. (This claim is same as claim 10 in the original claims)

**New Claim 11-12, 27-28:** These are broad claims for different combination of the process, reverse process with functions of the system associated with different application environment (**New Claims**).

**New Claim 13:** This claim is same as claim 11 in the original claims.

**New Claim 14:** This claim is same as claim 12 in the original claims.

**New Claim 15:** This claim is same as claim 13 in the original claims.

**New Claim 16:** This claim is same as claim 14 in the original claims.

**New Claim 17:** This claim is same as claim 15 in the original claims.

**New Claim 18:** This claim is same as claim 16 in the original claims.

**New Claim 19:** This claim is same as claim 17 in the original claims.

**New Claim 20:** This claim is same as claim 18 in the original claims.

**New Claim 21:** This claim is same as claim 19 in the original claims.

**New Claim 22:** Specify the timing method for the online business application. This claim is derived from claim 20 in the original claims.

**New Claim 23:** Specify the service fee charging method based on timing. This claim is derived from claim 20 in the original claims.

**New Claim 24:** This claim is same as claim 21 in the original claims.

**New Claim 25:** This claim is same as claim 22 in the original claims.

**New Claim 26:** This claim is same as claim 23 in the original claims.